

HOMELESSNESS

Partnering Strategy

Homeless Individuals and Families Information System

Calgary - May 18, 2017

What is HIFIS?

The Homeless Individuals and Families Information System

- It is an application that allows coordination among the entire spectrum of homelessness-related services and helps service providers manage the supports and services provided to clients.
- Real-time integrated community data means all service providers have access to the same information and can refer clients to the supports that will best help them, without them having to tell their story multiple times.
- Comprehensive user rights, client visibility and confidentiality practices help ensure that the data is not compromised.
- The collection of homelessness statistics and data about the population accessing services assists communities with their long-term planning and capacity building to address local challenges related to homelessness.

What does HIFIS do?

Feature List

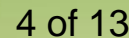
Bulletins
Referers
Financed Programs
Rooms and beds
People/Contacts
Housing Continuum
Funders
Housing
Messaging
Projects
Ports of Entry

Food Banks
Stays
Turnaways
Goods and Services
Calls and Visits
Reservations
Service Restrictions
Chores
Appointments
Group Activities
Housing Placement
Case Management
Medicine Dispensing
Surveys
Waiting Lists
SPDAT / VAT
Incidents
Point in Time Count

Identification
Contributing Factors
Behavioural Risk Factors
Life Events
Health
Finances
Diet
Housing
Conflicts
Legal/probation/gang affiliation
Veteran Status
Education/Schools
Documents
Vehicles
Refugees
Storage

Reporting

Canada



What does HIFIS do?

Customize the look and feel

The screenshot displays the HIFIS Client - Vitals web application. The interface includes a top navigation bar with the Calgary logo, a search bar, and links for Français, House of Hope, and Admin. Below this is a secondary navigation bar with tabs for Front Desk, Communications, Reports, Administration, Help, and My Account. The main content area is titled 'Client - Vitals' and features a sidebar on the left with 'Client Information' and 'Client Management' dropdowns. The central panel shows a client profile for Barry Allen, including a placeholder for a photo and a 'Client Alerts' section. The 'Vitals' tab is active, displaying a table of client information. At the bottom, there are 'Edit' and 'Display Vitals History' buttons, along with creation and update timestamps.

Client - Vitals	
Vitals	
Full Name	Barry Allen
Gender	Male
Alias	
File Number	
Date of Birth	1996-01-01
Date of Birth Known	Yes
Approximate Age	30
Disability	No
MediAlert	No
Veteran Status	Not a Veteran
Citizenship/Immigration Status	Canadian Citizen - Born in Canada
Aboriginal Status	Unknown
Geographic Region	This Region / County
Client State	Active
Client is	Visible

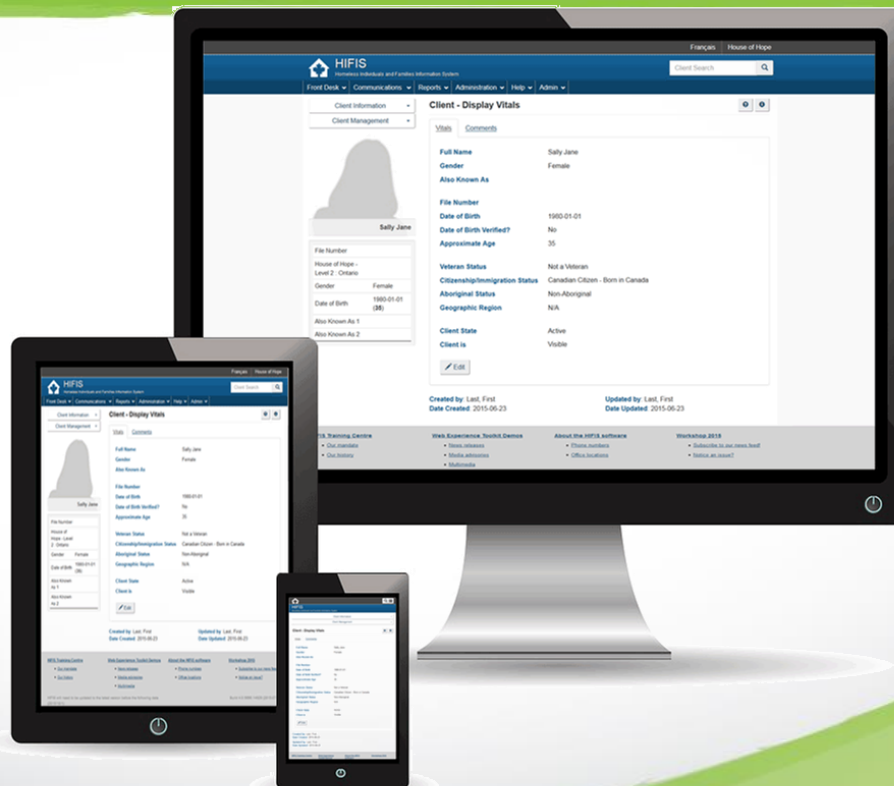
Created by: Ryder, Ali
Date Created: 2016.06.20

Updated by: Last, First
Date Updated: 2016.10.11

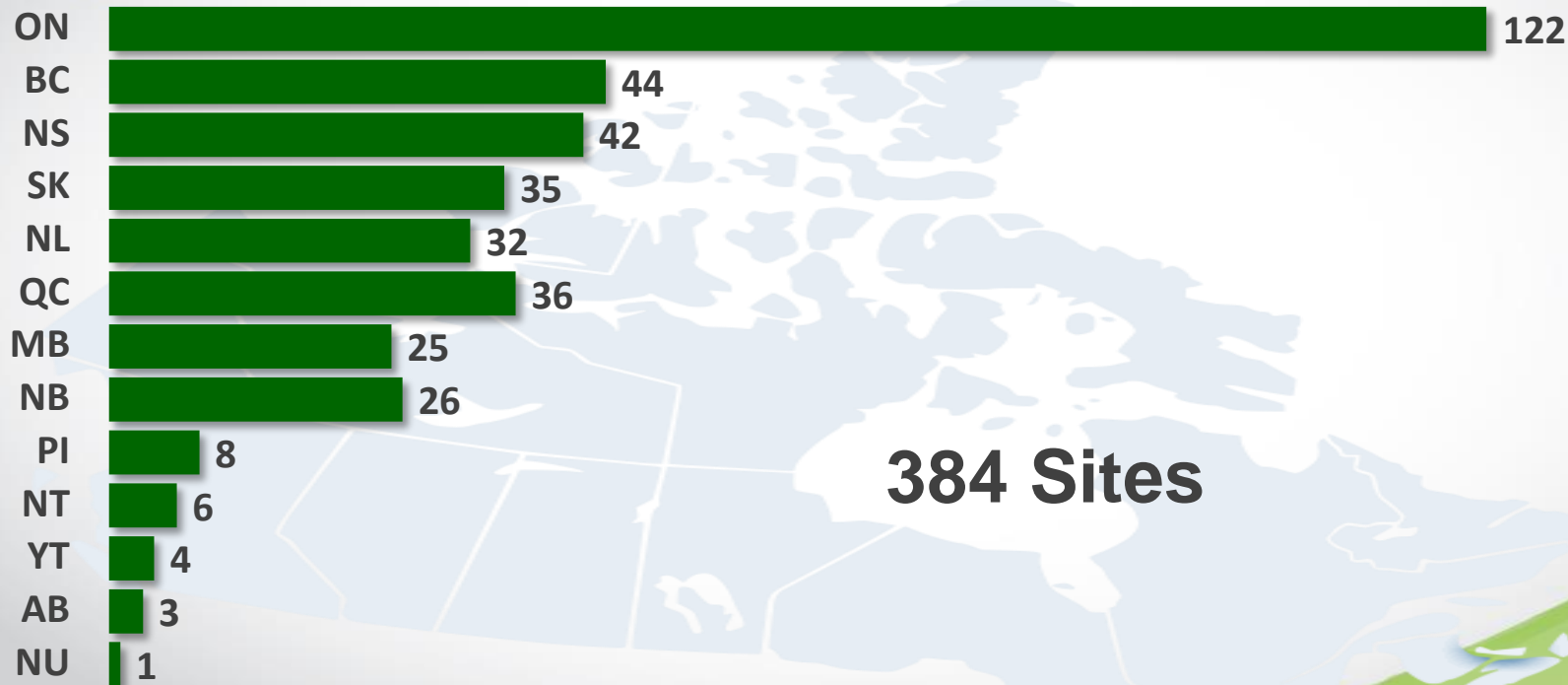
What does HIFIS do?

Connect from anywhere and any device

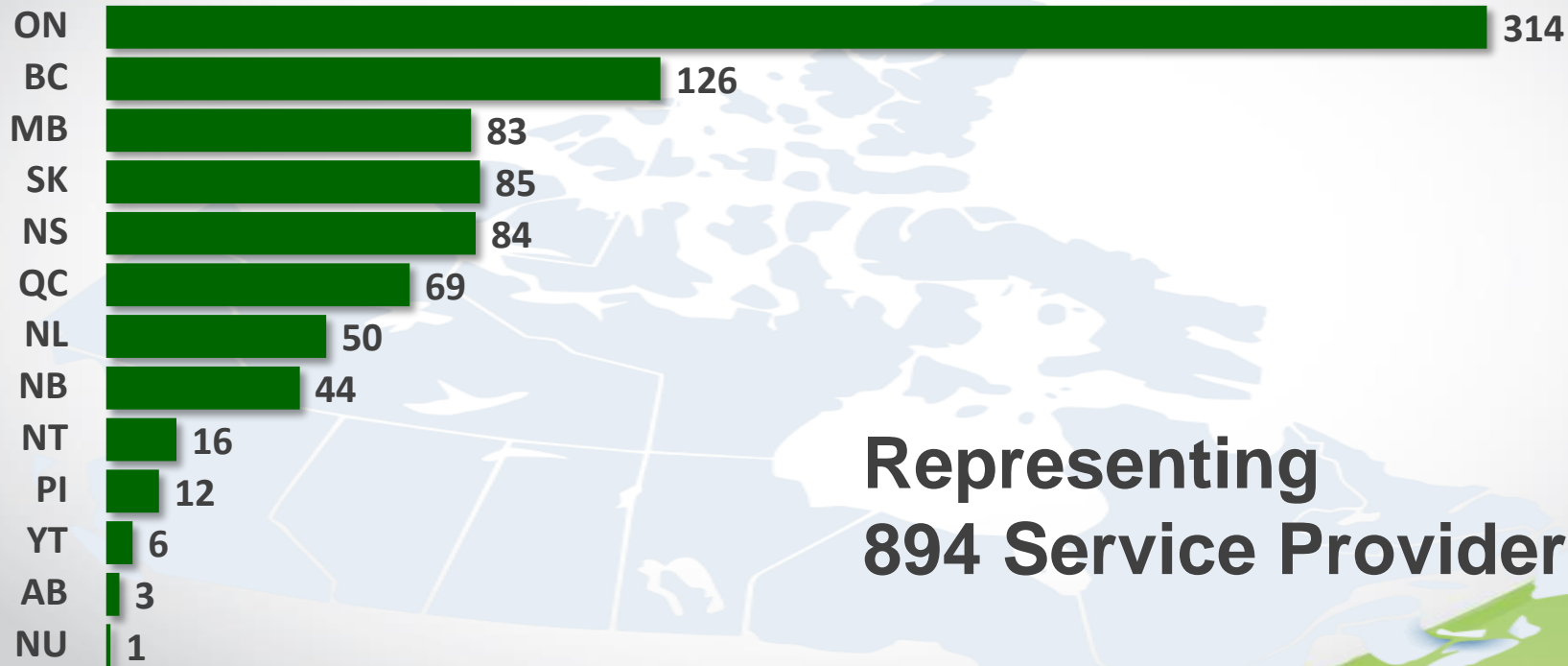
- Desktop
- Laptop
- Tablet
- Smartphone



Where is HIFIS being used today?

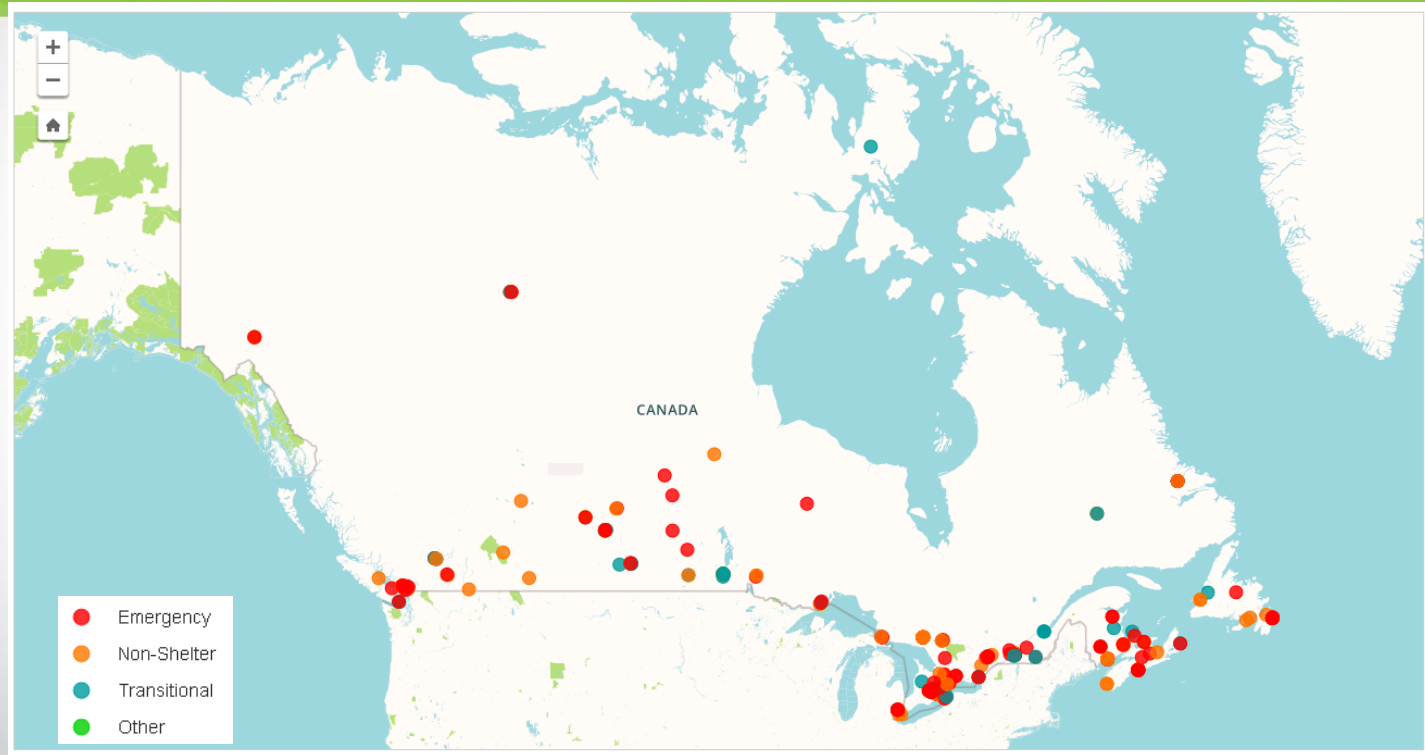


Where is HIFIS being used today?



**Representing
894 Service Providers**

Where is HIFIS being used today?



What does the HIFIS team provide?

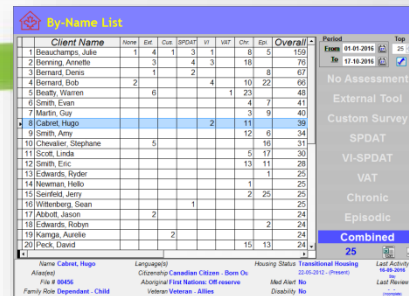
For free, for always

- The HIFIS application, developed by the Government of Canada in consultation with Canadians and offered at no-cost.
- Online Training and User Documentation
- A National Support Desk
 - Monday to Friday, 8:30 – 4:30 PM EST
 - 1-866-324-2375 / support@hifis.ca
- Free computers in partnership with the Computers for Schools initiative
- Stakeholder engagement (You, today!)
- Migration of your data from HIFIS 3 (or another system) to HIFIS 4

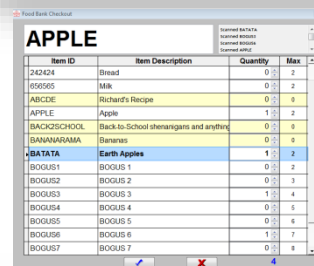
What's coming to HIFIS 4?

From HIFIS 3

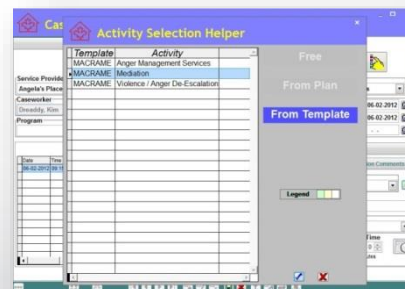
- Enhanced Consent and Privacy features
 - Providing a wide spectrum of integration levels (Full, consent-based, clusters)
- PiT Count
- By-Name Lists
- Client Assessments Hub
- Case Plans and Templates
- Grocery-style Foodbanks



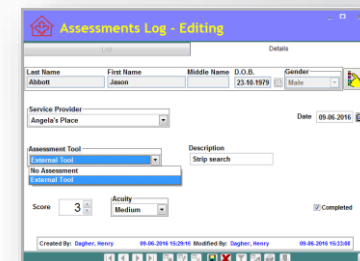
Client Name	Name	Sex	Age	Date of Birth	Overall
1 Deschamps, Julie	Julie	F	41	1	159
2 Bennis, Amelie	Amelie	F	31	4	76
3 Bernard, Denis	Denis	M	1	2	67
4 Bernard, John	John	M	3	4	18
5 Beatty, Warren	Warren	M	6	10	69
6 Smith, Evan	Evan	M	4	7	41
7 Martin, Guy	Guy	M	3	9	40
8 Cabaret, Hugo	Hugo	M	2	11	39
9 Smith, Amy	Amy	F	12	6	34
10 Cawston, Stephanie	Stephanie	F	5	10	31
11 Scott, Linda	Linda	F	5	17	30
12 Smith, Eric	Eric	M	13	11	28
13 Edwards, Hyder	Hyder	M	1	1	25
14 Newman, Hello	Hello	M	1	1	25
15 Senfield, Jerry	Jerry	M	2	25	25
16 Wilkenburg, Sean	Sean	M	1	2	25
17 Abbott, Jason	Jason	M	2	2	24
18 Edwards, Robin	Robin	M	2	2	24
19 Kampa, Aurelie	Aurelie	F	2	2	24
20 Peck, David	David	M	15	13	24



Item ID	Item Description	Quantity	Max
242424	Bread	0	2
656565	Milk	0	2
ABCDE	Richard's Recipe	0	6
APPLE	Apple	1	2
BACKSCHOOL	Back-to-School shenanigans and anything	0	8
BANANARAMA	Bananas	0	8
BATATA	Earth Apples	1	2
BOGUS1	BOGUS 1	0	2
BOGUS2	BOGUS 2	0	3
BOGUS3	BOGUS 3	1	4
BOGUS4	BOGUS 4	0	6
BOGUS5	BOGUS 5	0	6
BOGUS6	BOGUS 6	1	7
BOGUS7	BOGUS 7	0	8



Template	Activity	Free
MACNAME	Anger Management Services	0
MACNAME	Anger Management Services	0
MACNAME	Violence / Anger De-Escalation	1



Milestone	Date	Details
1 Identified	03-05-2010	
2 Assessed	09-05-2016	
3 Shuffled	30-05-2016	
4 In Housing Placement	30-05-2016	
5 Placed	30-05-2016	
6 Permanently Housed	30-05-2016	
7 Getting Supports	09-09-2018	

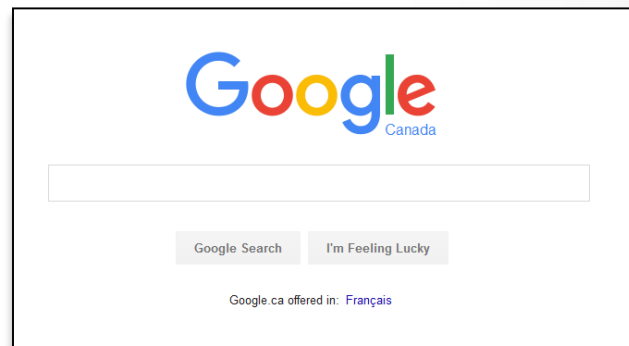
The grass is always greener...



- What HUD said (3 weeks ago in Washington)

Want to learn more about HIFIS?

- www.hifis.ca
 - Information about HPS and HIFIS
- demo.hifis.ca
 - Public site for HIFIS 4 demo
- info@hifis.ca
 - Contact us directly!



Tell me more about HIFIS