HOMELESSNESS
Partnering Strategy

Canada

Homeless Individuals and Families Information System

Calgary - May 18, 2017

What is HIFIS?

The Homeless Individuals and Families Information System

- It is an application that allows coordination among the entire spectrum of homelessness-related services and helps service providers manage the supports and services provided to clients.

- Real-time integrated community data means all service providers have access to the same information and can refer clients to the supports that will best help them, without them having to tell their story multiple times.

- Comprehensive user rights, client visibility and confidentiality practices help ensure that the data is not compromised.

- The collection of homelessness statistics and data about the population accessing services assists communities with their long-term planning and capacity building to address local challenges related to homelessness.
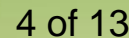
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What does HIFIS do?

Feature List

Bulletins
Referers
Financed Programs
Rooms and beds
People/Contacts
Housing Continuum
Funders
Housing
Messaging
Projects
Ports of Entry

Food Banks
Stays
Turnaways
Goods and Services
Calls and Visits
Reservations
Service Restrictions
Chores
Appointments
Group Activities
Housing Placement
Case Management
Medicine Dispensing
Surveys
Waiting Lists
SPDAT / VAT
Incidents
Point in Time Count

Identification
Contributing Factors
Behavioural Risk Factors
Life Events
Health
Finances
Diet
Housing
Conflicts
Legal/probation/gang affiliation
Veteran Status
Education/Schools
Documents
Vehicles
Refugees
Storage

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What does HIFIS do?

Reporting

Create your
own reports with
SAP Crystal Reports™
and integrate them
directly in HIFIS

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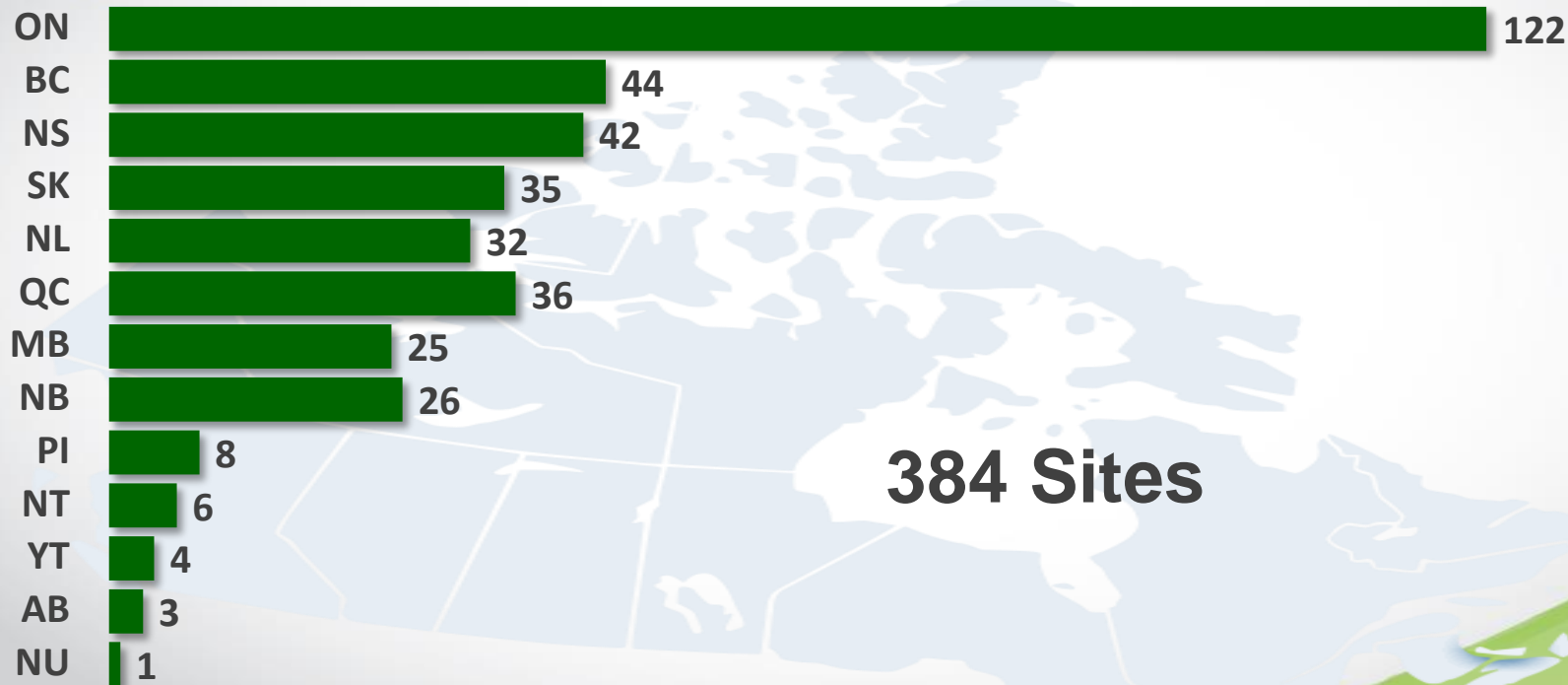
What does HIFIS do?

Customize the look and feel

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What does HIFIS do?

Connect from anywhere and any device

- Desktop
- Laptop
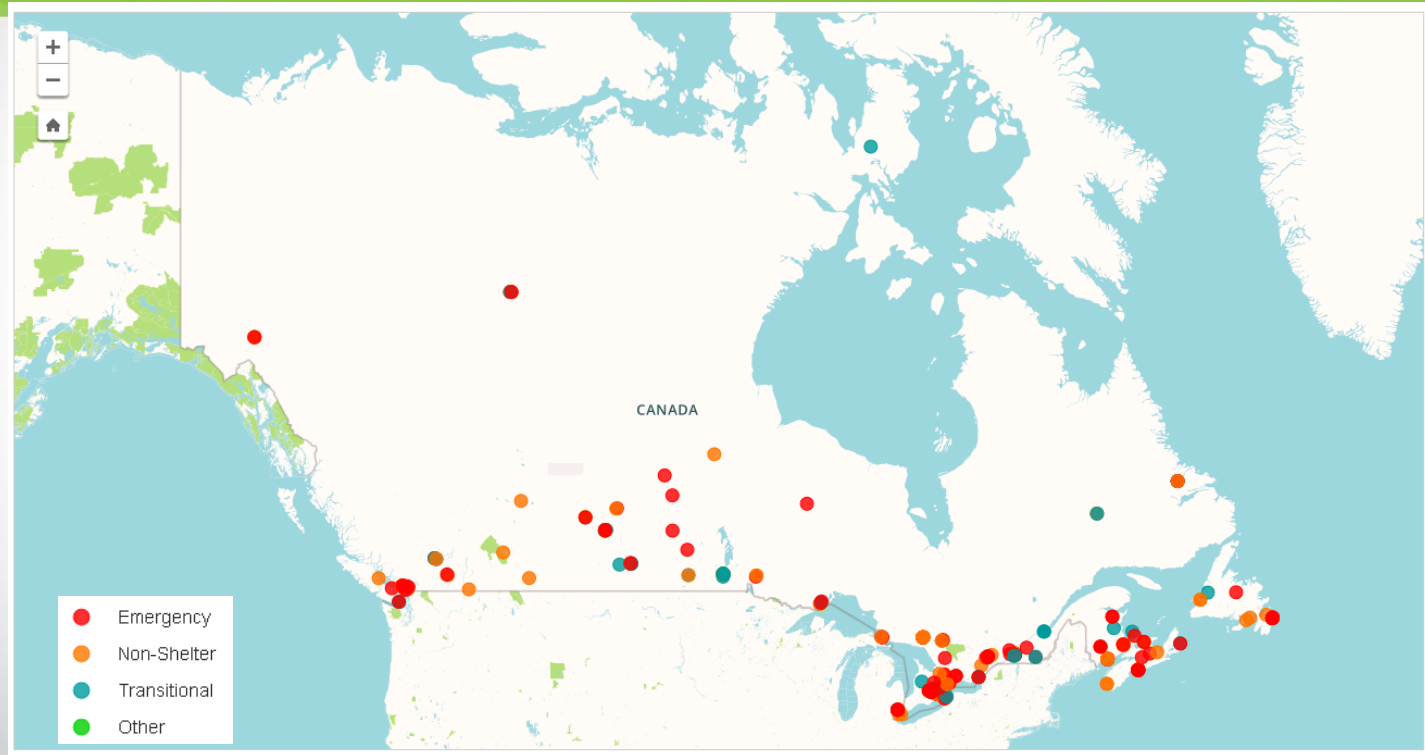- Tablet
- Smartphone

Where is HIFIS being used today?

Province	Sites
ON	122
BC	44
NS	42
SK	35
NL	32
QC	36
MB	25
NB	26
PI	8
NT	6
YT	4
AB	3
NU	1

384 Sites

Canada

Where is HIFIS being used today?

Province	Count
ON	314
BC	126
MB	83
SK	85
NS	84
QC	69
NL	50
NB	44
NT	16
PI	12
YT	6
AB	3
NU	1
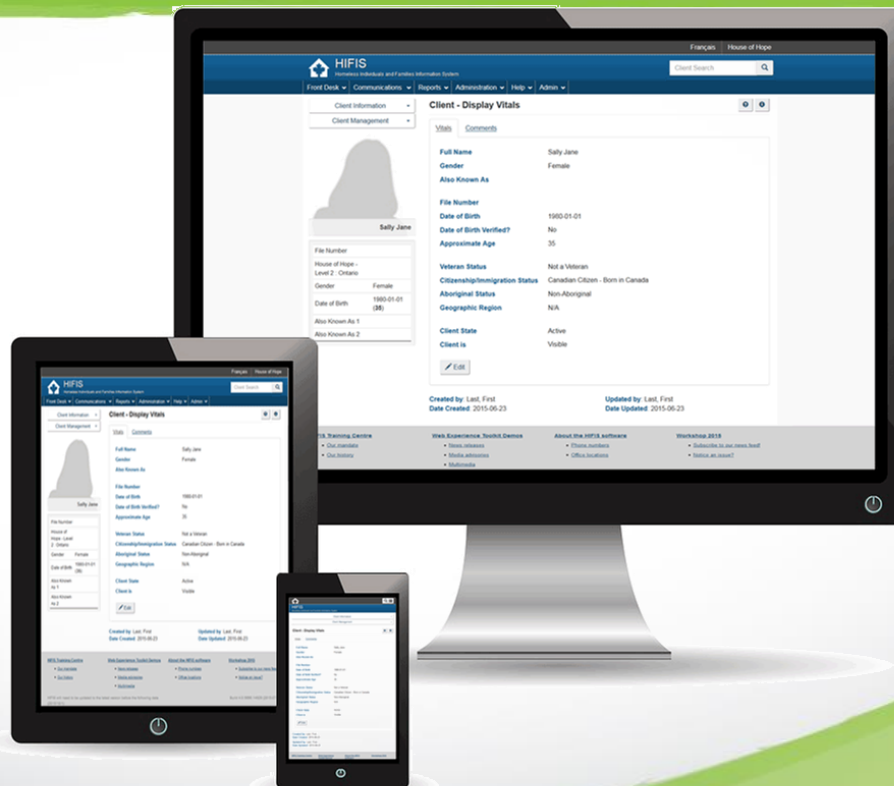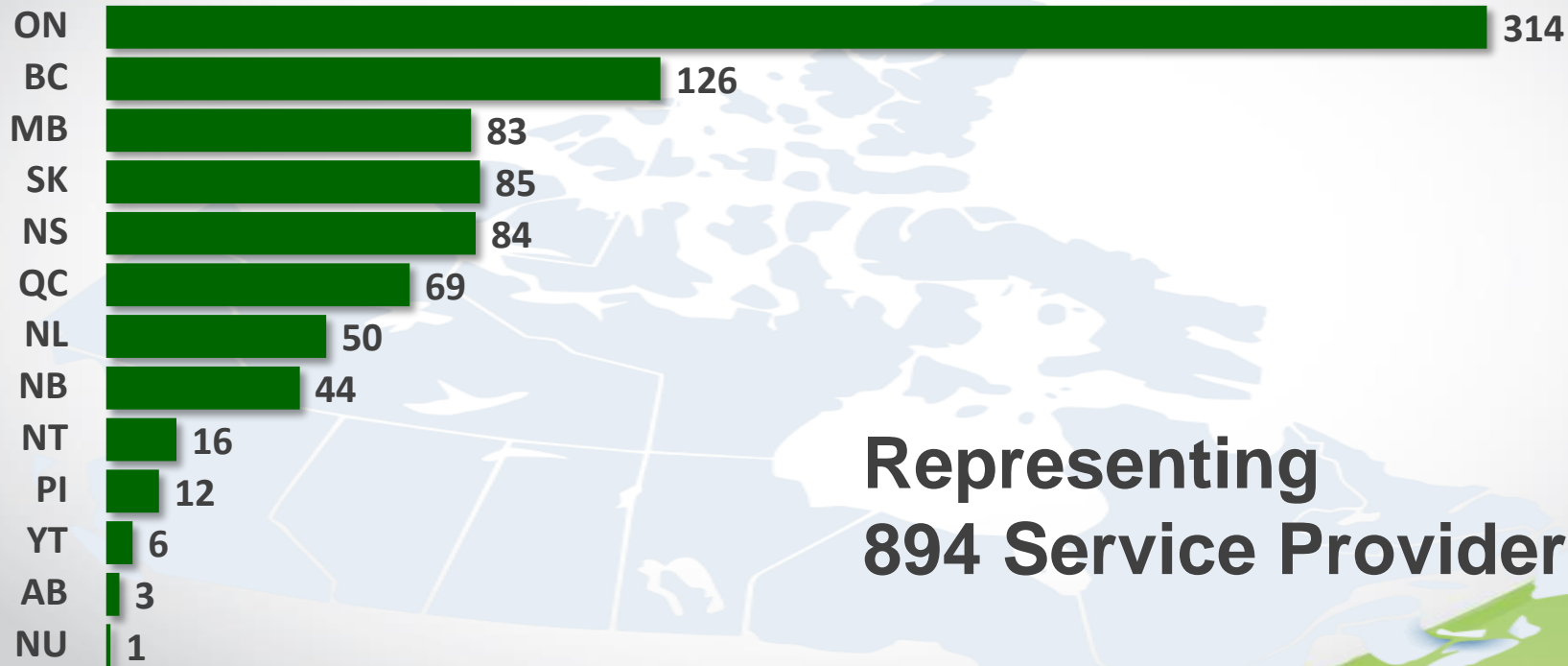
Representing 894 Service Providers
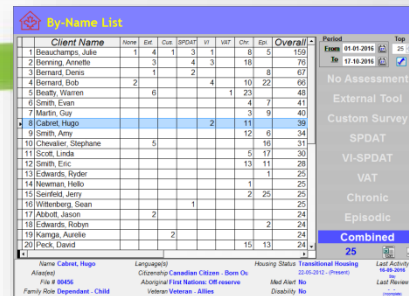
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Where is HIFIS being used today?

What does the HIFIS team provide?

For free, for always

- The HIFIS application, developed by the Government of Canada in consultation with Canadians and offered at no-cost.
- Online Training and User Documentation
- A National Support Desk
  - Monday to Friday, 8:30 – 4:30 PM EST
  - 1-866-324-2375 / support@hifis.ca
- Free computers in partnership with the Computers for Schools initiative
- Stakeholder engagement (You, today!)
- Migration of your data from HIFIS 3 (or another system) to HIFIS 4

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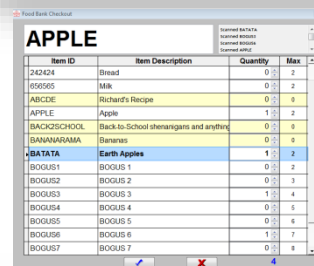
What's coming to HIFIS 4?

From HIFIS 3
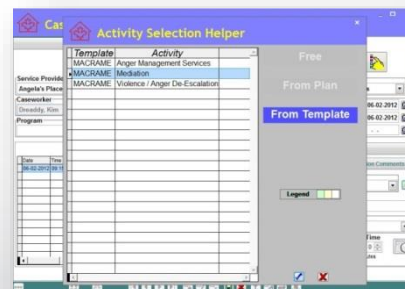
- Enhanced Consent and Privacy features
  - Providing a wide spectrum of integration levels (Full, consent-based, clusters)
- PiT Count
- By-Name Lists
- Client Assessments Hub
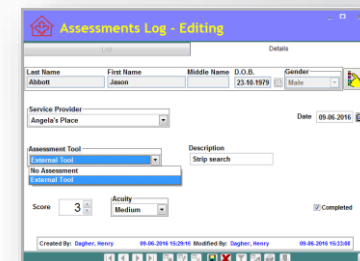- Case Plans and Templates
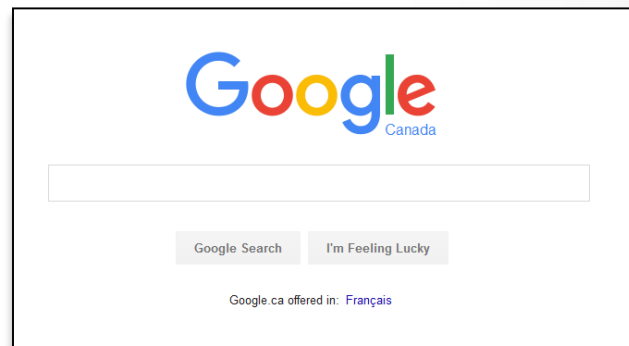- Grocery-style Foodbanks

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The grass is always greener…

- What HUD said (3 weeks ago in Washington)

Want to learn more about HIFIS?

- www.hifis.ca
  - Information about HPS and HIFIS
- demo.hifis.ca
  - Public site for HIFIS 4 demo
- info@hifis.ca
  - Contact us directly!

Tell me more about HIFIS